



April 6, 2009

Karen K. Paz
Account Executive
Custom Coffee Plan
722 Avenue H East
Arlington, TX 76011

To Whom It May Concern:

At first, I was reluctant to switch from our old coffee service to Custom Coffee, but after meeting with Karen Paz, I was one hundred percent positive we had done the right thing. My first visit with Karen was refreshing — her winning personality, professionalism and servant attitude was all it took. First impressions can get a foot in the door. In addition, she did, and we are so glad we chose Custom Coffee to provide our coffee service.

The coffee, as well as other products, is very good and Wayne delivers them on time with a spirit of enthusiasm, whether the order is large or small. He keeps our inventory well stocked. I never have to worry about the closet items. I trust him with our key!

Thank you again, Custom Coffee for your competitive and reliable service to our company. We are enjoying everything—from the products to the service.

Regards,

Generational Equity