



April 16, 2009

To Whom It May Concern:

I wanted to take this opportunity to express our satisfaction with Custom Coffee Plan and the continued commitment to our company. Victor Lopez has been an extremely enjoyable and professional delivery man and I always look forward to his positive and happy disposition. The support and quality service that has been demonstrated, as well as, the great products have been appreciated.

We had been with a few coffee companies prior to this, with 1st Choice being our last one prior to choosing your company. As with many companies, we were approached by one of your representatives and at first I was not sure about venturing into a new relationship with another coffee vendor but the enthusiasm, dedication to the company (and, of course, the option to have a party) opened it up for a trial run. The party was a great success and many people opted to give your company a try.

It has been a pleasure working with Jennifer Haggerty, Victor Lopez and the others who work in your Customer Service Department. They have made the process easy and the continued relationship with Custom Coffee a great experience.

Thank you for helping to keep our company's employees satisfied with the delicious variety of coffees and creamers, and all other products we have had the pleasure of ordering.